

## **TERMS & CONDITIONS**

### **PARTICIPANT NAMES & CANCELLATION POLICY**

Names on passes can be changed until 15th December 2016.

After that date, changes are not possible.

50% of the fee paid for the pass can be refunded if the cancellation is made until 15th November 2016. There are no refunds for cancellations after midnight 15th November.

### **DISCOUNT**

Promotional discount applies on Fullpass, Sensualpass and Beginnerpass.

There's no discount on Party passe and on Magic Trip.

There's also no promoter's discount at the festival (at the door).

### **REGISTRATIONS & TICKETS**

Online sale via promoters stops on 1st January 2017. After that date, no cancellations or other changes will be possible. After 1st January, there will be no exceptions because all registrations will be under process. The only way to get a pass or a ticket after that date is to get it at the door of the festival from 13th to 15th January.

### **PASS PAYEMENT TO THE PROMOTER**

All online registrations must be paid to the promoter within 10 days after registration. If the promoter does not confirm the payment after 10 days, your registration will be deleted. A new registration can be made with a valid date under the terms of the new date. All unpaid registrations will be deleted after 1st January 2017. If you pay via bank transfer, please note that the transfer takes a few days.

### **UPGRADING PASS**

Upgrade can be done till 1st January 2017. Contact organizer. Downgrade is not possible.

### **AWARD GAMES OR LOTTERY FREE PASSES**

All free passes won by award game or lottery, can not be sold or transferred to another person. Name of the winner will be marked down to MSSF list as soon as the lottery or game is completed.

So only the winner can pick up his ticket or pass at the festival desk!

There will be no name changes possible at any times for this kind of passes.

### **FESTIVAL DESK**

All passes bought online can be picked up at the festival desk with personal ID or any document with a picture of participant.

### **ENTRANCE POLICY AND & WRISTBANDS**

Respect entrance policy and wear your wristband whole time during the festival.

Participants without or altered wristbands, that bought some pass, will be escorted off the festival ground.

Festival stuff holds the right to check every participant wristband validity at any time during the festival and to escort any participants that are found suspicious of misusing festival entrance rules from the festival grounds.

### **PICTURES AND VIDEOS**

Pictures and videos taken during MSSF will be used only for promotion of the festival. Participants agree to the publication of his pictures and videos without any compensation.

Published will be only photos that are not offensive.

### **ARTISTS POLICY**

MSSF reserve the right to exchange and/or delete artists from our lineup.

This doesn't imply the customer's right to cancel tickets.

MSSF is not responsible of any advertised artist cancelation.

### **BEHAVIOR AND SAFETY**

All festival participants at the festival grounds are required to behave in a way that will not affect the health and safety of others and to adhere to the rules and safety regulations provided below.

### **ADMISSION TO THE FESTIVAL GROUNDS WILL BE REFUSED TO:**

Anyone carrying prohibited items: alcohol, drugs, firearms, weapons, explosives, other dangerous objects and clothing or similar items.

Any persons who acts in an abusive or aggressive manner, fail to produce proof of identity or refuse a security (person or belongings) search.